

PRIVACY POLICY

This Privacy Policy describes how Reform Recovery PTY LIMITED collect, hold, use and disclose personal information, including in connection with the website and services available at www.reformrecovery.org. Your privacy is important to us. We are committed to providing the information you need to make informed choices about the ways you use the Website and our services, make donations or otherwise engage with us.

This Privacy Policy describes how we manage the personal information we collect, hold, use and disclose from time to time.

“Personal information” means information about an identified or identifiable individual. Examples of personal information include your name, your mobile number, your email address and your photograph.

What kinds of personal information do we collect?

The types of personal information that we collect and hold about you will depend on the nature of your engagement with us. We will only collect your personal information where it is reasonably necessary for us to pursue one or more of our functions or activities, or where we are required to collect the information by law.

When you use our Website or our services or otherwise engage with us, we may collect details such as your:

- full name;
- physical address;
- email address;
- age or date of birth;
- telephone number;
- organisation that you work for; or
- service or educational institution details.

Given the nature of our organisation, we may also collect sensitive information from you in some circumstances (such as your health information). We will only collect your sensitive information with your consent, and if the collection is reasonably necessary for us to pursue one or more of our functions or activities..

Who might Reform Recovery disclose your personal information to?

We do not share or disclose the personal information that we collect, except as specifically disclosed in this Privacy Policy.

Your personal information may be provided to third parties where they provide services that relate to the purpose for which the personal information was collected.

For example, in certain circumstances we may disclose your personal information to:

- support services (including emergency services and crisis lines)
- other like-minded charitable organisations;
- professional advisors such as accountants, auditors and lawyers; and
- Government Departments of Health.

Otherwise, we will only disclose your personal information if:

- you have consented to the disclosure;
- it is necessary to prevent injury to life or health; or
- it is permitted, required or authorised by or under an Australian law or a court/tribunal order.

Contact us

If you have any questions or concerns about this Privacy Policy or our privacy practices, please contact us at:

Reform Recovery

Po box 86

Beenleigh, QLD, 4207

Phone: 0460 685 815